

## Quality Policy

**Mission:** To provide computational solutions for better decision making and knowledge management in healthcare, keeping things simple and eliminating unnecessary overhead to get straight to the point.

**Vision:** As a next-generation company we keep things simple, eliminating unnecessary overhead to get straight to the point. We integrate new technology with a vision to create fast and smart healthcare processes while creating a breakthrough and making our clients more competitive.

**Values:**

- Empowerment: BMD creates added value products that can make the difference daily.
- Innovation: We understand our clients' needs and allow them to involve them in our innovation process.
- Focus: We focus on our customer needs, striving to provide straightforward and high-performance solutions for their day-to-day challenges.


**Strategic goals:** We want to create new strategies and innovative features that allow our clients and our organisation to be three steps ahead. Our main goals are:

- To understand our clients' needs and allow them to involve them in our innovation process;
- To create added value products that can make the difference daily;
- To create innovative products that could be integrated into traditional workflows;
- To create sustainability to support our clients' needs through strategical and always updated products;
- To have a strong collaboration with Universities, R&D institutes and other companies to improve the processes and change the healthcare.

BMD is committed to delivering services that meet customer requirements and expectations, by continually developing and improving methods and processes, with the main goal of always exceeding clients' expectations,

We commit in complying with requirements involving the EN ISO 9001:2015 and EN ISO 13485:2016 certification standards and multiple regulatory requirements related to our activity. Additionally, we commit to following the market's best practices and our desire to continually improving our services and products.

On behalf of BMD Software,



Dr. Luís A. Bastião Silva (CTO)  
Aveiro, 17/08/2020